

New Inn Lane Holiday Cottages

...in the *heart* of the *countryside*



New Inn Lane Nurseries, Pitchill, Evesham, Worcestershire, WR11 8SN.
(01386) 870073 | enquiries@newinnlane.co.uk | www.newinnlane.co.uk



Terms & Conditions

Payment

- A deposit of 25% of the total booking fee, along with a completed booking form, is required to confirm the booking. On receipt of the booking form and deposit, a confirmation will be sent.
- The remaining balance is due 6 weeks prior to the date of arrival. No reminder will be sent.
- For bookings made less than 6 weeks prior to arrival, the total amount is payable on booking.
- If the remaining balance is not paid by the due date then we have the right to cancel the reservation and the deposit will be non refundable.
- Debit and Credit card payments are accepted by telephone and online via our website.
- Cheques to be made payable to **New Inn Lane Holiday Cottages**.

Cancellation

- Any cancellations must be confirmed in writing.
- The deposit is non refundable.
- If the cancellation is less than 4 weeks prior to the date of arrival, then the balance is non refundable unless the cottage is re-let.
- If, for any reason, the cottages become unavailable for the period of your booking, then a full refund will be given. No further liability will be accepted.

Occupation

- Occupation of the cottages is from 4.00pm on the date of arrival until 10.00am on the date of departure.
- A maximum of two adults may accommodate The Pumphouse and The Workshop at any one time.
- We reserve the right to enter the cottage at any time.

Care of the Cottages

- Please leave the cottages in a clean and tidy condition.
- Any damages or breakages are to be reported to us as soon as possible. A charge may apply.
- Strictly no smoking.

Included in the Price

- Heating and electricity.
- Towels, tea towels, bed linen and cleaning materials.

Liability

- New Inn Lane Holiday Cottages and New Inn Lane Nurseries are not responsible, and cannot accept liability, for any injury to, or loss of property from, any guest whilst staying at the cottages.
- Guests are advised to take out their own holiday insurance.

Privacy Policy

- Any data collected during the course of the booking will only be used by New Inn Lane Holiday Cottages and we will not share your details with any third party.
- We may from time to time contact you about promotions and offers; if you would prefer not to be contacted then please let us know.